



Resolution

Frequently Asked Questions – NHS Resolution

What if I receive a claim after 1 April 2019, but it relates to treatment provided before 1 April 2019?

These claims will not be covered by the CNSGP as they relate to care, treatment or diagnosis before the scheme came into operation. They will need to be reported to your medical defence organisation (MDO) or other indemnity provider.

Do I still need to purchase cover from my MDO or insurer?

General practice staff who, for any period of time before 1st April 2019, held claims-paid or claims-made indemnity arrangements or insurance policies will need to purchase run-off or extended reporting period cover separately themselves, unless the terms of their cover specify any defined circumstances where this would not be required. If you are unsure of your current indemnity arrangements then you should contact your existing indemnity provider.

What role will my MDO/insurer have once CNSGP cover starts?

In addition to retaining the management of existing claims, and being involved in any run off cover, MDOs or other indemnity providers will continue to provide their members with advice and support on all non-NHS claims issues. For example, the following circumstances will not fall within CNSGP and so will be dealt with by your MDO or other provider:

- Non-NHS work;
- NHS Dentistry;
- Community pharmacy;
- NHS Optometry;
- Complaints (unless there is also a claim for compensation arising out of alleged clinical negligence);
- Inquests (unless there is also a claim for compensation arising out of alleged clinical negligence, in which case NHS Resolution will work closely with your MDO or other provider when dealing with the claim for compensation);
- Regulatory and disciplinary proceedings;

- Employment and contractual disputes;
- Non-clinical liabilities such as defamation.

You will need to maintain membership with an MDO or other indemnity provider in respect of activities and services not covered by CNSGP.

Source of Information: <https://resolution.nhs.uk/fag-section/clinical-negligence-scheme-for-general-practice/>