

A Membership Organisation Representing Individual Pharmacists

Over 28,000 of your colleagues have already joined us



The PDA (Pharmacists' Defence Association) is a not-for-profit membership organisation that looks after the interests of individual pharmacists, pharmacy students and pre-registration trainees. The PDA is staffed by experienced pharmacists and lawyers and is supported by an extensive advisory board.

Why join the PDA?

- We defend our members when they are faced with a conflict
- We proactively lobby the individual pharmacist's agenda
- We challenge employers, regulators and government on behalf of our members
- We provide insurance cover to safeguard and defend our members' reputations



Read more inside...

Message from Mark Koziol, PDA Chairman

The PDA is the only organisation solely looking after the interests of the individual hospital, community, primary care and locum pharmacist in an increasingly difficult, hostile and employer dominated environment.

The PDA exists because we think it is time that pharmacists had a say in the future of their profession and we will continue to challenge employers, regulators and the government on behalf of our members.



Have you signed the Safer Pharmacies Charter?

Keeping patients safe is key to the role of every pharmacist. But less than safe working conditions risk harm to patients as well as damaging consequences for pharmacists – such as impacting on their physical or mental health.

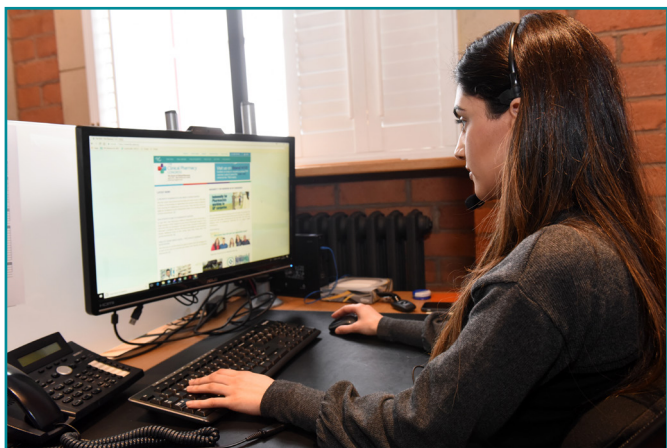
The commitments in the charter should be standard practice whenever and wherever pharmacy work is carried out. In order to affect change, we actively encourage pharmacists to sign the charter. For more information and to sign the charter, please visit: www.the-pda.org/safer-pharmacies-charter

2019 PDA events and appearances



- SIGMA, Oman 16 - 21 February
- PDA NI event - 28 February, Europa Hotel, Belfast
- PDA conference - 30 - 31 March, Park Regis, Birmingham
- Finishing First pre-reg conference series – April - May, London, Manchester & Birmingham
- PDA Wales event – 30 May, Cardiff
- Aiming High pre-reg conference – October, Birmingham
- PDA Scotland event – November, Glasgow

To view all upcoming PDA events, please visit: www.the-pda.org/events



About the PDA

The PDA is a not-for-profit membership organisation and much of our activity is non-insurance related, involving incidents which are very important to pharmacists' employment and their practice.

Claims that are covered under the insurance contract are handled by the PDA staff, which means that problems with professional nuances are dealt with by experienced pharmacists and lawyers who understand the issues and are experienced in defending pharmacists in a wide range of situations.

The primary aims of the PDA are to:

- Support pharmacists in their legal, practice and employment needs
- Represent the individual or collective concerns of pharmacists in the most appropriate manner
- Proactively seek to influence the professional, practice and employment agenda to support members
- Lead and support initiatives designed to improve the knowledge and skills of pharmacists in managing risk and safe practices, so improving patient care
- Work with like-minded organisations to further improve the membership benefits to individual pharmacists
- Provide insurance cover to safeguard and defend the reputation of the individual pharmacist.

Membership benefits

- **£5,000,000 Professional Indemnity (PI) Insurance*** (£10,000,000 limit option available for Primary Care and GP Practice based members)
- **£5,000,000 Public Liability (PL) Insurance*** Cover in the event that a pharmacist accidentally causes damage to a third party or their property.
- **£500,000 Legal Defence Costs Insurance*** To cover the payment of legal fees for the following:
 - ✓ Employment Tribunals
 - ✓ Professional Tribunals
 - ✓ Prosecutions
 - ✓ In-Depth Taxation Investigation
 - ✓ Injury and Fatal Accidents
 - ✓ Contract Disputes
 - ✓ Jury Service Reimbursement
 - ✓ 24 hour Legal Advice Line.
- **Membership of the PDA** There are many extra discretionary benefits of being a member of the PDA, which are provided over and above the protection provided by dint of the insurance cover:
 - ✓ Employment and Professional Support
 - ✓ Locum Contract Dispute Resolution
 - ✓ Professional Advice
 - ✓ Risk Management Development
 - ✓ Active Education and Research Agenda
 - ✓ Proactive Lobbying
 - ✓ Interactive Communication.
- **Membership of the PDA Union** Enhances the membership benefits to include automatic rights of representation in disputes with employers and certain collective bargaining rights. This means that in serious job-threatening situations, PDA Union officials are able to accompany members to disciplinary meetings with employers.
- **PDA Plus** Giving access to a range of specially-negotiated preferential services for PDA members.

*The insurance included with PDA membership is arranged and administered by The Pharmacy Insurance Agency (PIA) Ltd who are authorised and regulated by the Financial Conduct Authority (Register No 307063).

Let's stay connected. Follow us on social media!

Find us by entering the words '**Pharmacists' Defence Association**' into the search bar on the following sites:



Read what pharmacists say about us...

"I cannot thank you enough for your support throughout this process and just knowing someone is there has been so reassuring. Without the advice of the PDA this would have been so much more stressful and lonely, so thank-you all."

"I wish there was a way to pursue a career that meant protecting pharmacists because it really often feels like no one is in our corner, but having you and your team and the defence association has been so great. My sincerest thanks for your efforts"

"May I take this opportunity to thank each and every one of you for all the help and advice you have provided for me throughout this case. I couldn't have done it without your kind guidance."

"Thank you for all your support, I have received excellent advice and even just the supporting 'listening ear' from the PDA really does make such a difference."

"I want to thank you for all your help and advice. Without it, I do not think I would have felt able to stand up for myself and my rights."

"The outcome would be very different if the PDA rep wasn't there! Thank you for saving my job!"

"I am really glad I have had you all from the PDA on my side since the beginning, I genuinely felt supported and trusted by you all the way up to this point. I will never be able to thank you enough for all you have done."

"Dealing with the PDA was worth every penny and more than what we pay. The sheer force exerted by multiples in eroding every professionalism from pharmacists should send a warning message to every pharmacist out there. Keep going PDA."

Getting in touch

The Pharmacists' Defence Association

The Old Fire Station

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Birmingham, B1 3EA

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Email: enquires@the-pda.org

Website: www.the-pda.org



the-pda.org/join

Not already a PDA member? Join today!

Over 28,000 pharmacists have already joined us

As well as providing insurance cover, we offer a wide range of defence association benefits designed to improve the status and working environment of the individual pharmacist and, by so doing, this improves patient care. Visit us online to learn more.